



DIGITAL TRANSFORMATION

News in case of “0-Call offs”

Center for Digital Collaboration

PUBLIC

News in case of “0” Call offs

In the following slide please find an explanation of the extension for the trigger of “0 call off orders”

Change:

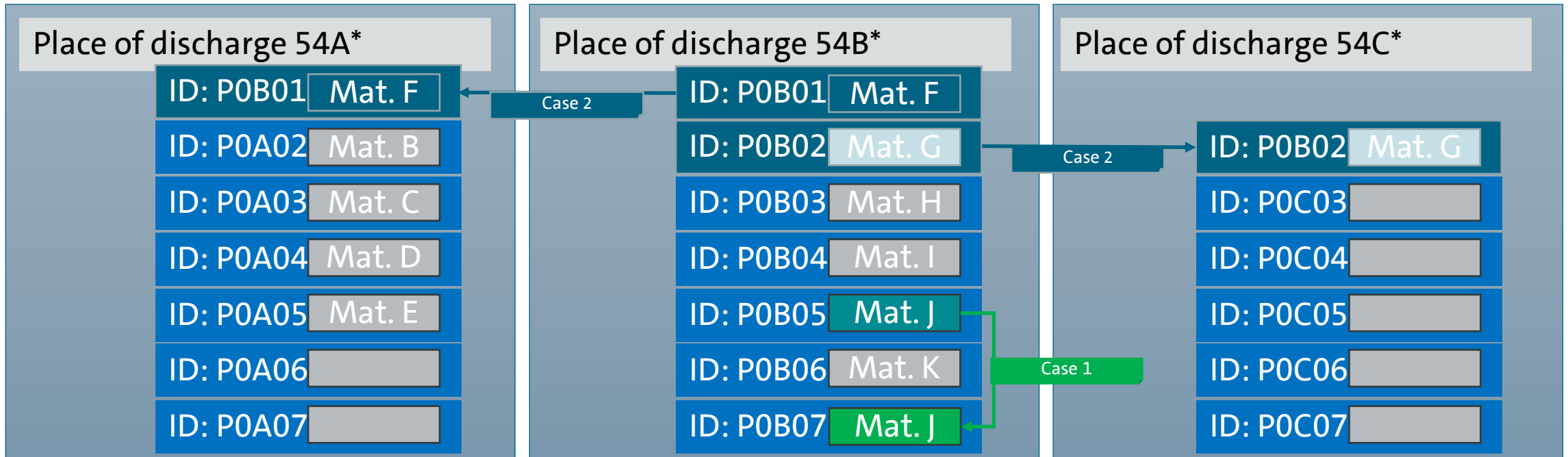
- ✓ Creation of 0-Call Off orders was extended to be triggered by change in place of discharge and/or internal destination
- Go Live effective 12.09.2023.

Important: This change is related to the changes published in

→ [Change Management News](#) in order to harmonize our processes with the industry



Reason for the change What triggers the „0“ call off?



Case 1: If a material was moved within a Place of Discharge (3-digit remains the same) to another internal destination (5-digit changes), a 0 call-off was created!

Case 2: If a material "with" internal destination (5-digit remains the same) was moved to another place of discharge (3-digit changes), no 0-call-off was created so far!

➔ **Effect:** In the target systems, case 2 lead to demands remaining in the system and, in addition, the new delivery call-off for the new place of discharge/internal destination variant being processed. This means that the material was delivered twice.

➔ **Conclusion:** It had to be ensured that both criteria (place of discharge/internal destination) are checked for changes (and/or logic) and that the 0 call-off is generated accordingly in the event of a change.

*Productive since
12.09.23!*

** Place of Discharge | ID → Internal destination | → Sachnummer

The background features a person in a white shirt holding a tablet. Overlaid on this are several circular icons: a cloud with a refresh symbol, a Wi-Fi signal, a microchip, a gear, a robotic arm, and a globe. The text 'DIGITAL TRANSFORMATION' is prominently displayed in the center.

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Thank you for your attention!