



São Bernardo Campo, February 05, 2024

Change management of the product Volkswagen do Brasil.

Dear Business Partner,

The automotive industry is constantly changing and Volkswagen do Brasil is increasingly facing new challenges to keep its operations sustainable. The Volkswagen do Brasil is frequently exposed to new supply risks, such as those that result from raw material shortage crises, geopolitical and financial risks and situations that require Volkswagen do Brasil and its entire supply chain to be increasingly faster, agile and efficient in solving problems.

As you already know, product compliance is one of Volkswagen do Brasil's priorities when it comes to ensuring the quality and robustness of the vehicles it manufactures. This is also one of the brand's main competitive edges worldwide. Volkswagen do Brasil has a strict process for component validation and approval, which must be observed even in times of crisis.

With that, Volkswagen do Brasil emphasizes that the assumptions and obligations defined in the contractual documents entered with its partners must be observed and fulfilled, along with any necessary changes and/or deviations, which require prior and express technical approval from Volkswagen do Brasil, including, but not limited to: changes related to product concepts, alternative raw materials, sub-supplier switches, production location changes, alternative production means, among others, must be communicated in advance, through a commercial or technical point of contact, so that it is possible to support them adequately with the appropriate validations and documentation.

Volkswagen do Brasil also emphasizes that the validation process for product modifications involves several areas and stages, from the moment the need is assessed to the start of production. In order for this process to be efficient, successful and not expose customers to risks, it is essential that all our business partners collaborate with quick and efficient communication in cases of technical deviations.

We count on the collaboration of each and every one of you.

Sincerely

Luiz Alvarez
Vice President of Supplies

MARKUS KLEIMANN
Vice President of Product
Development

Thomas Mehringer
Head of Quality