

**Special terms and conditions of purchase for blanket orders related to cleaning services, VW AG / general purchasing division (current as of 01 May 2018)**

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**Special terms and conditions of purchase for blanket orders related to cleaning services, VW AG / general purchasing division (Current as of 01.May 2018)**

The service provision shall constitute the completion of the cleaning services requested during the individual request in a complete, specialist manner on the due date.

**1. Validity of the contractual conditions / contractual elements**

**1.1**

These terms and conditions shall supplement the general terms and conditions of purchase, VW AG / general purchasing division, the general terms and conditions of purchase for cleaning services and the general terms and conditions for blanket orders.

**1.2**

The contractual elements shall appear in the following order of precedence, this as far as available and not otherwise agreed:

**1.2.1**

- the VW order description for individual requests

**1.2.2**

- the VW blanket order description

**1.2.3**

- the negotiation records in chronological order

**1.2.4**

- these special terms and conditions of purchase

**1.2.5**

- the general terms and conditions of purchase for blanket orders

**1.2.6**

- the general terms and conditions of purchase for cleaning services, including the additional contractual elements listed in fig. 1.2.4 onwards

**2. Regulations relating to service provision**