

Cookie Guidelines

for the system electronic Nomination Agreement (eNA-BPA and eNA-B2B)

A. What is a cookie?

Cookies are small data records that are stored on your device. These data records are produced and sent to you by the web server which you connected to using your web browser. You can always access our web pages without enabling cookies. However, you must accept the cookies described below to make full use of all features.

B. Cookie settings in your browser

By using our web pages with your browser set to accept cookies, you agree to the use of cookies. Most browsers are set by default to automatically accept cookies. However, you can adjust your browser settings to ensure that cookies are displayed before being saved, or are declined as standard. For further information on cookie settings and how to change them, please find more information on the website of the respective browsers.

We would like to remind you that changes to the settings always relate only to the particular browser. If you use different browsers, the settings must be changed separately for each browser. You can also delete cookies from your data storage device at any time. Further information on this can be accessed using the Help function in your browser or operating system.

C. Types of cookies

An explanation of the most frequently used types of cookies is provided in the following for your reference:

1. *Session cookies*

While you are active on a web page, a session cookie is temporarily stored in your computer's memory. This contains a session ID so, for example, you do not have to log in again for each page you access. Session cookies are deleted when you log off, or cease to be valid upon the automatic expiration of your session.

2. *Persistent or stored cookies*

Persistent or stored cookies save files on your computer until the scheduled expiration date. The cookies enable web pages to remember your information and settings the next time you visit. This makes it easier and quicker to access the web pages; for

example, there is no need to re-adjust the language settings for our portal each time you visit. When the expiry date elapses, the cookies are automatically deleted when you visit the web page that created them.

3. Third-party cookies

Third-party cookies come from providers other than the operator of the web page. They may be used for example to collect information for advertising or generate custom content and web statistics.

4. Flash cookies

Flash cookies are stored on your computer as data elements of websites that use Adobe Flash Player. Flash cookies are not time-limited.

D. The following cookies are used in our system:

Cookie provider	Cookie name	Purpose	Length of time stored	Cookie type
Volkswagen AG	JSESSIONID	This cookie can occur several times. This is used to hold the user session. In the user session, the web application remembers, for example, which window is currently open or which entries have already been made in order to be able to react accordingly.	When the session ends	Session cookies
Volkswagen AG	PD-ID	The login session is held via this cookie.	When the session ends	Session cookies
Volkswagen AG	PD-S-SESSION-ID	The login session is held via this cookie.	When the session ends	Session cookies