

# Genuine Parts Special Processes

## 1. What Volkswagen means by Genuine Parts Special Processes

The special processes in the Genuine Parts Division and Servicer represent a special way of processing orders between suppliers, VOLKSWAGEN AG customers, and the Genuine Parts division.

### **Direct delivery**

The main feature of direct delivery is that Genuine Parts qualifying for this process are ordered by the direct customer from the Genuine Parts Division and Service and delivered by the supplier straight to the direct customer (goods recipient) of the Volkswagen Genuine Parts division. Other customers receive their deliveries from the (warehouse replenishment).

Orders are processed as volume, special or express orders for goods suitably packaged for storage.

The following customers are involved:

- a) Wholesalers, i.e. the distribution centers in Germany
- b) Selected importers

### **DDOP (demand-driven order process)**

The main feature of the demand-driven order process is that Genuine Parts qualifying for DDOP are ordered by the customer from the Genuine Parts Division and Service but not processed via the Genuine Parts warehouse (warehouse replenishment). This range of parts is not held in stock and is therefore delivered by the supplier to the direct customers as a direct delivery, and to other customers using cross docking (hub in the Genuine Parts division).

Orders are processed as special and express orders for goods suitably packaged for storage.

Once the customer order is received, parts are either made to order by the supplier or taken from the supplier's stock. The supplier packs the goods and consigns the package to a shipping provider designated by Volkswagen.

The goods are not taken into storage by the Genuine Parts division.

The following customers are involved:

- a) Wholesalers, i.e. the distribution center's
- b) Selected importers

### **Vehicle-specific components (FIB)**

The main feature of the FIB process is that Genuine Parts qualifying for this process are ordered by the customer from the Genuine Parts Division and Service but not processed via the Genuine Parts warehouse (warehouse replenishment). This FIB range is not held in stock and is therefore delivered by the supplier to the direct customers as a direct delivery, and to other customers using cross docking (hub in the Genuine Parts division).

Orders are processed as special or express orders for goods suitably packaged for storage.

Once the customer order is received, the parts are made to order by the supplier according to the vehicle identification number and/or vehicle code. The supplier packs the goods and consigns the package to a shipping provider designated by VW.

The goods are not taken into storage by the Genuine Parts division.

The following customers are involved:

- a) Wholesalers, i.e. the distribution center's
- b) Selected importers

## **2. System requirements to be complied with by suppliers wishing to take part in a Genuine Parts special process**

Suppliers carrying out one of the Genuine Parts special processes described above together with the Genuine Parts Division and Service must be able to exchange the following message standards with Volkswagen:

- **Delivery instruction (Orders) Global DELFOR VDA4984**
- **Genuine Parts direct delivery instruction EDIFACT DELJIT**
- **Despatch and transport instruction (ASN) Global DESADV VDA4987**
- **Global Transport Label (GTL)**
- **Transport and shipment document VDA 4939**

EDI (Electronic Data Interchange) is in many ways an indispensable tool ensuring lean and efficient business processes with our production material and parts suppliers, and can be essential for cooperation with the suppliers. EDI benefits all partners, including suppliers. Volkswagen and Audi expect all suppliers to provide integrated EDI support for the complete business process.

Additional important information on the Genuine Parts special processes can be found in the manuals and specification catalogues available after logging into [vwgroupsupply.com](http://vwgroupsupply.com)

Guidelines on the EDI can also be found on the corporate business platform [vwgroupsupply.com](http://vwgroupsupply.com)

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