

The Environmental Policy of the Volkswagen Group

Laid down in 1995, the Environmental Policy of the Volkswagen Group provides the framework for the environmental activities of the brands and companies.

Preamble

The Volkswagen Group develops, manufactures and markets motor vehicles worldwide with the aim of safeguarding **personal mobility**. The company accepts responsibility for the continuous improvement of the environmental compatibility of its products and for the **increasingly conservative use of the natural resources**. Accordingly, the Volkswagen Group makes environmentally efficient, advanced technology available worldwide. At all its corporate locations, the Group works hand-in-hand with society and policy-makers to shape a **socially** and **ecologically** sustainable development process.

Principles

1. It is the aim of the Volkswagen Group to offer environmentally-sophisticated automobiles which take equal account of the expectations of its customers with regard to environmental compatibility, economy, safety, quality and comfort.
2. Those responsible for environmental management at Volkswagen Group shall ensure that in conjunction with suppliers, service providers, retailers and recycling companies the environmental compatibility of its vehicles is improved efficiently, systematically and continuously - covering the entire life-cycle of the product, from cradle to grave.
3. In order to safeguard the long term future of the company and enhance its competitive position, Volkswagen Group is researching into and developing ecologically efficient products, processes and concepts for personal mobility.
4. Providing frank and clear information and entering into dialogue with customers, dealers and the public is a matter of course for Volkswagen Group. Cooperation with policy-makers and the authorities is based on a fundamentally proactive approach founded on mutual trust.
5. In keeping with their duties, all Volkswagen Group employees are informed, trained and motivated in respect of environmental protection. They are under obligation to implement these principles and to comply with statutory provisions and official regulations.